



FSC® UK WEBSITE PRIVACY POLICY STATEMENT AND LEGAL NOTICE

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LEGAL NOTICE

This website is owned by: FSC UK

Legally represented by: Executive Director, Rosie Teasdale

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3. Privacy policy statement

FSC UK is committed to ensuring the privacy of your personal information. This Privacy Policy Statement applies only to this Site. FSC UK respects the privacy of users of this Site and believes that such information should be used responsibly and appropriately. In general, all users may visit this Site anonymously and without revealing any additional personal information. There are times, however, when we may need information from you. You might provide some of personal data directly, for example, should you wish to subscribe to our magazine.

3.1 Personal Data We Collect

The data we collect depends on the context of your interactions with us, the choices you make, including your privacy settings, and the features of the website you use.

3.1.1 Magazine

When you sign up to receive our e-magazine, the data you provide will be used exclusively for this purpose and will not be passed on to third parties. The consent to the storage of your personal data and their use for the newsletter can be revoked at any time, by informing the FSC UK office by emailing info@fsc-uk.org.

3.1.2 Use of Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses "cookies", which are text files that are stored on your computer and that allow an analysis of the use of the

website by you. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the United States and stored there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide other services related to website activity and internet usage to the website operator. The IP address provided by Google Analytics as part of Google Analytics will not be merged with other Google data. You can view our website without cookies. You can refuse the use of cookies by selecting the appropriate settings ("do not accept cookies") on your browser. Please note that if you do this you may not be able to use the full functionality of this website.

3.1.3 Social plugins

Our websites use social plugins of the providers listed below. The plugins can be recognized by the fact that they are marked with the appropriate logo. These plug-ins may be used to send information, which may include personal information, to the service provider and may be used by the service provider. We prevent the unconscious and unwanted collection and transmission of data to the service provider through a 2-click solution. To activate a desired social plugin, it must first be activated by clicking on the corresponding button. Only through this activation of the plugin is the detection of information and its transmission to the service provider triggered. We do not collect personally identifiable information by means of social plugins or their use. We have no control over what data an enabled plugin collects and how it is used by the provider. At present, it must be assumed that a direct connection to the services of the provider will be developed and at least the IP address and device-related information will be collected and used. It is also possible that the service providers try to save cookies on the computer used. Please refer to the privacy policy of the respective service provider to see which specific data is collected here and how it is used. Note: If you are logged in to Facebook at the same time, Facebook may identify you as a visitor to a particular page. We have integrated the social media buttons of the following companies on our website:

- Facebook Inc. (1601 S. California Ave - Palo Alto - CA 94304 USA)
- Twitter Inc. (795 Folsom St. - Suite 600 - San Francisco - CA 94107 - USA)
- Instagram (1 Hacker Way, Menlo Park, CA, USA)
- YouTube (Google LLC, D/B/A YouTube, 901 Cherry Ave., San Bruno, CA 94066, USA)
- LinkedIn (Gardner House, 2 Wilton Pl, Grand Canal Dock, Dublin, Ireland)
- Email plugin

3.1.4 Cookies

Like many other websites, we also use "cookies". Cookies are text files placed on your computer, to help the website analyse how users use the site. This automatically gives us certain data, such as IP address, browser used, operating system from your computer and your connection to the Internet. The information generated by the cookie about your use of the website (including your anonymized IP address) will be transmitted and stored on our servers in France and Germany. FSC UK will use this information for the purpose of evaluating your use of the website, compiling reports on website activity and providing other services relating to website activity and internet usage. Unless the law requires so, in no case will the data collected by FSC UK be passed on to third parties or a link with personal data will be established without your consent, unless the law requires so. You can view our website without cookies. You can refuse the use of cookies by selecting the appropriate settings ("do not accept cookies") on your browser. Please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by FSC UK in the manner and for the purposes set above.

A list of cookies is available at <https://uk.fsc.org/legal-notice>.

3.2 Why we need personal data?

We need to know your basic personal data in order to provide you with the information and services you request from us. We will not collect any personal data from you that we do not need in order to provide and oversee this service to you.

3.3 How we use personal data?

All the personal data we process is processed by our staff and affiliates, however for the purposes of IT hosting and maintenance this information is located on servers in Strasburg in France and Cologne in Germany.

3.4 What are your rights?

By law, you have 8 fundamental data subject rights:

1. The right to be informed
2. The right of access

3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making and profiling.

As a consequence, you can make changes or revoke your consent by notifying us with effect for the future.

4. GDPR Notice

Click here to access FSC UK's GDPR Notice

5. Data subject request form

FSC UK has produced a subject access request form, which you might use to send FSC UK a request. The use of the standard form is not compulsory. You can find the **request form here**.

You can send your request or any further questions to: dataprotection@fsc-uk.org or to:

FSC UK

The Billiard Room

Town Hall

Great Oak Street

Llanidloes

Powys

SY18 6BN

UK

6. The Right to Erasure

You have the right for your personal data FSC UK is holding to be deleted under certain conditions at any time. If you would like to exercise your right to erasure, please send your request with your name and email address to dataprotection@fsc-uk.org.

7. Privacy statement for "contact us" forms

By using any of the various 'Contact Us' online forms, you agree to the terms of this Privacy Policy Statement.

7.1 What Information We Collect

In order to detail with your request, we may collect some personal data. The personal data we collect on the 'Contact Us' forms includes the following:

- Full name (first name, last name)
- Email address
- Location
- IP address
- Cookie ID
- Date & Time; or
- Specific content provided by user which might contain further personal and business data specific to each 'Contact Us' online form.

7.2 How We Collect Your Data

You as a website user directly provide us with most of the data we collect. As user of the 'Contact Us' forms you are responsible for providing accurate, complete and up-to-date information. This information includes your full name (first name, last name), email address, and country.

7.3 How We Use Your Data

We process your personal data for one or several of the following purposes:

- To communicate with you,
- To provide information on FSC licenses or on collaboration with FSC,

- To improve and maintain performance in the FSC certification process,
- To help us to produce FSC reports,
- To monitor compliance with the certification process,
- To handle complaints or resolve infringements,
- To show impact of FSC,
- To develop market intelligence; or
- As is required by law for safety and integrity.

All the personal data we process is processed by FSC UK, however for the purposes of IT hosting and maintenance this information is located on servers in Strasburg in France and Cologne in Germany. We will not collect any personal data from you that we do not need to provide and oversee this service to you.

7.4. Who We Share Your Data With

Your personal data will be accessible to the data controller at FSC UK and FSC GD. We will only share your personal data with third parties with whom we contract in order to pursue our legitimate interest in providing services to you, answering your queries and handling your complaints. This can include:

- Staff or units of different entities of the FSC Group¹,
- Staff or units of FSC network partners² & certification bodies³,
- Members of stakeholder working groups,
- Third party service providers; email service providers; IT service providers,
- Companies about which a complaint is submitted, or
- Independent experts, governmental offices or appeals panels in the complaints process.

We will take all reasonable steps, such as the inclusion of clauses in our contracts with such processors or controllers, to ensure that your personal data is safe and treated securely and in accordance with this Privacy Policy Statement.

7.5 Transfer of Data

The personal data that we collect from you may be transferred to, and processed by, a processor based in a destination outside of the European Economic Area (EEA). If this happens, we will take steps, such as the inclusion of contractual clauses into our contracts with such processors or controllers, to ensure that your personal data is safe and treated securely and in accordance with this Privacy Policy Statement.

7.6 How Long We Keep Your Personal Data

This would depend on the issue you are contacting us for. Personal data collected for our 'Contact Us' forms will not be stored longer than is necessary in order to achieve the purposes as named within this Privacy Policy Statement unless FSC or any of the third-parties engaged by FSC must observe a longer statutory retention period based on a legal obligation. In some cases, we may be legally obliged to keep your data for 10 years. Any information we use for marketing purposes might be kept with us until you notify us that you no longer wish to receive this information.

7.7 Security

FSC is committed to ensuring the privacy of your personal information. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

7.8. Your Rights

FSC would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following with regards to their data:

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability

- The right to object
- Rights in relation to automated decision making and profiling.

Upon your request, we provide you with information about the personal data we hold about you. You have the right to access or verify your personal data FSC UK is holding and to have your personal data modified, corrected or deleted under certain conditions at any time. If you would like to exercise one of your data protection rights, please do not hesitate to contact us at dataprotection@fsc-uk.org.

7.9 Cookies and Similar Technologies

What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

How do we use cookies?

Our use of Cookies automatically gives us certain data, such as IP address, browser used, operating system from your computer and your connection to the internet. The information generated by the cookie about your use of the 'Contact Us' online forms (including your anonymized IP address) will be transmitted and stored on our servers in UK and Germany. FSC UK will use this information for the purpose of evaluating your use of the 'Contact Us' online forms, compiling reports on activity and providing other services relating to 'Contact Us' online forms activity and internet usage. Unless the law requires so, in no case will the data collected by FSC UK be passed on to third parties or a link with personal data will be established without your consent.

How to manage cookies

You can use our 'Contact Us' online forms without cookies. You can refuse the use of cookies by selecting the appropriate settings ("do not accept cookies") on your browser. Please note that if you do this you may not be able to use the full functionality of 'Contact Us' online forms. By using 'Contact Us' online forms, you consent to the processing of data about you by FSC UK in the manner and for the purposes set above.

7.10 Your Requests and Complaints

The Supervisory authority in the UK is the ICO. Where you have a complaint regarding the handling of your data which you do not think can be handled by FSC UK, then you have the right to make a complaint to the ICO.

7.11 How to Contact Us

If you have questions about this Privacy Policy Statement, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us:

Email us at: dataprotection@fsc-uk.org

FSC UK

The Billiard Room
Town Hall
Great Oak Street
Llanidloes
Powys
SY18 6BN
UK

7.12 Changes to our Privacy Policy Statement

We reserve the right to change this Privacy Policy Statement from time to time to ensure that it complies with current legal requirements or to implement changes to our services in the Privacy Policy Statement, for example, when introducing new services. In this case your further visit will be subject to the new privacy policy. Be sure to check back here periodically for any changes.

This Privacy Policy Statement does not extend to anything that is inherent in the operation of the internet, and beyond the control of FSC and is not to be applied in any manner contrary to applicable laws, rules or regulations.